

# IronCAD Support Maintenance Plans

This bulletin is intended to explain the various plans to gain access to technical support and software updates.



Software licensing can be complicated these days. We will never force our customers into a license that doesn't fit their goals. We have the license model that best fits your needs and objectives.

## Support Maintenance Plans

### Stay current on innovation and unlock your potential

Maintenance contracts are optional annual agreements that entitle the end user to a number of benefits as outlined below. They begin upon purchase date and continue for 12 months. Magnacad notifies customers 1 month prior to the contract renewal date. An IronCAD, LLC software maintenance contract relates to IronCAD, LLC software only. It does not provide support cover for any hardware, or third-party software products. It is the customer's sole responsibility to take steps to source the necessary coverage for such items.

PLANS				
BENEFIT	ARMOR ADVANTAGE	SUBSCRIPTION SERVICE	TERM	
Full Technical Support (No Training)	✓		✓	
Software Product Updates	✓	✓	✓	
Hot-Fixes and Service Packs	✓	✓	✓	
Live Automatic Update Notifications	✓	✓	✓	
Unlimited Email Support Services	✓		✓	
Access to IronCAD Customer Community	✓	✓	✓	
Enhancement Request Submission	✓		✓	
<b>Exclusive to Magnacad Customers</b>				
Magnacad's E-newsletter "MagnaZine"	✓	✓	✓	
Magnacad's Support E-Tips	✓	✓	✓	
Free Admission to sanctioned Magnacad Events	✓			
IronCAD Owners Network Membership (ICON)	✓	✓	✓	
Magnacad's Exclusive Magna-Catalogs	✓	✓		



### Multi-Year Discounts



### Return to Armor Advantage

Customers wishing to purchase 2 or more years of IronCAD support at one time may have a further **15%** discount off the standard support purchase price.

This option is for users that may have let there support contract expire. You can update per pro-rated pricing for up to 4 years, afterwards a new license purchase would be required.



Your partner for success.

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